

ST-5810 / ST-5610

Universal TV Signal Level Meter DVB-C/C2, DVB-S/S2, DVB-T/T2, ISDB-T(b), ATSC 1.0/3.0

Operation Manual

www.satlinkcn.com

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1. INTRODUCTION

1.1 OVERVIEW AND FUNCTIONS

ST-5810 is the new signal level meter presented by SatLink. With cutting edge technologies and advanced platform, ST-5810 supports universal digital TV standards to analyze signals in real time, including spectrum analysis, demodulation parameters, and constellation to provide you with optimal features for reduced cost. The device is the ideal signal level meter for broadcasting TV installations. It is durable, has many features, and is light weighted, rugged, simple to use in a wide range of conditions with one hand.

Automatic channel discovery and user defined channel plans may be stored and loaded to perform complete test of all channels in the selected channel plan to specific limits.

Patented real time spectrum analysis methodology is used to provide precise spectrum scan and analysis functions over Satellite TV, Terrestrial TV, Cable TV and Over-The-Air TV signals in all frequency range. dCSS MDU and DisEqc applications are also supported.

ST-5810 equips with capacitive touch panel and high-resolution LCD screen. Together with friendly and intuitive graphical user interface, the learning curve of operating ST-5810 is minimal.

With its low-cost and high-performance feature set, ST-5810 can be used to measure and validate all kinds of TV service deployed by service providers with following key features.

Highlights

- Compatible with all digital TV standards DVB-S/S2, DVB-T/T2, ISDB-T/S/C, ATSC 1.0/3.0, DVB-C/C2, J.83 A/B/C
- Fast and reliable signal data processing
- Patented dual-frequency spectrum scan and capture module
- Rich spectrum analysis functions
- Specific details of measurement statistics for channel quality
- Constellation for all kinds of digital TV signals
- Antenna/LNB angle calculation
- Satellite motor DisEqc and dCSS MDU application support
- dCSS MDU support
- LNB power compensation
- Audible tone to reflect signal strength
- High-resolution LCD display
- Capacitive touch panel
- Friendly and intuitive graphical user interface
- High-capacity lithium battery for long operation and storage hours
- USB interface for firmware upgrade and file transfer
- Built-in parameters for global satellites and transmitters

1.2 IMPORTANT SAFEGUARDS AND PRECAUTIONS

Utmost care has been taken in the manufacture of the ST-5810. Please keep the following instructions in mind while using the tester.

- Please keep the tester away from fire, extremely hot areas, water or moisture of any kind.
- Do not service your tester by yourself.
- Opening the tester housing will void the warranty.
- Always follow the instructions to configure and maintain.

1.3 CONVENTION USED IN THIS MANUAL

This manual has several standard conventions for presenting information.



Dangerous voltage



Protective ground



Frame or chassis ground

 \sim

Alternating current

Direct current



Alternating or direct current



Caution

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1.5 SAFETY NOTICES

Observe the following safety precautions whenever you operate any SatLink instrument. Failure to comply with these and other specific warnings and cautions is violation of SatLink's safety standards of design, manufacturing, and intended use of the measurement device. SatLink assumes no liability for the operators' failure to comply with these precautions.

Do not use this product if it shows visible damage, fails to perform, has been stored in unfavorable conditions, or has been subject to severe transportation stresses. Make the product inoperative and secure it against any unintended operation. Contact your SatLink representative for assistance.

Do not operate the instrument in the presence of flammable gases or fumes.

To avoid possibility of severe injury or death, observe the following precautions when using any SatLink equipment:

- Do not remove system cover, and do not preform electrical tests if there are signs of shipping damage to the outer enclosure.
- When connecting test cables to a line, do not touch the cable's metal contact points, or allow the cable leads to touch each other.
- Use only the supplied power cords and connect only to a properly grounded wall outlet. Do not use extension cords
 that do not have a protective ground conductor.

1.6 WARRANTY

This SatLink product is warranted against defects in material and workmanship for a period of 24 months from date of shipment. During the warranty period, SatLink will, at its option, either repair or replace products which prove to be defective.

For warranty service or repair, this product must be returned to an authorized service center designated by SatLink. The buyer shall prepay shipping charges to SatLink or the service center and SatLink or the service center shall pay the shipping charges to return the product. However, the buyer is responsible for all duties and taxes to receive the product after service or repair.

SatLink warrants that its software and firmware are designated by SatLink for use with SatLink equipment, and will execute its programming instructions when properly installed on that instrument. SatLink does not warrant that the operation of the instrument, software, or firmware will be uninterrupted or error-free but strive to insure the best operating condition as per specifications and datasheets.

1.6.1 LIMITATION OF WARRANTY

Unauthorized repair or update, physical damage or improper operational voltage (at the power supply or RF input) will void this warranty. The main lithium battery is covered for a period of 1 year.

The foregoing warranty shall not apply to defects resulting from improper or inadequate use or maintenance by buyer. Buyer-supplied software or interfacing, unauthorized modifications or misuse, operation outside of the environment specifications for the product.

No other warranty is expressed or implied. SatLink specifically disclaims the limited warranty of merchantability and fitness for a particular purpose.

1.7 STATEMENT OF FCC COMPLIANCE

The ST-5810 complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant toPart 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment uses, and can radiate radio frequency energy and, if not installed and used inaccordance with the instruction manual, may cause harmful interference to radio communications.

In some situations, operation of this equipment in a residential area may cause harmful interference, inwhich case the user will be required to correct the interference at his or her own expense.

1.8 GLOSSARY OF ACRONYMS

AAC	Advanced Audio Coding
AC-3	Dolby AC-3 audio coding
ACPR	Adjacent Channel Power Ratio
AEC	Audio Engineering Society
AES	Advanced Encryption Standard
ATDMA	Advanced Time Division Multiple Access
ATSC	Advanced Television Systems Committee
AVG	Average
BAT	Bouquet Association Table
BER	Bit Error Rate
BPCP	Bidirectional Coded Picture
CAT	Conditional Access Table
CCIR	International Radio Consultative Committee
CCN	Carrier-to-Composite Noise Ratio
CRC	Cyclic Redundancy Check
CSO	Composite Second Order Beat
СТВ	Composite Triple Beat
CM	Cable Modem
CLDI	Chrominance-Luminance Delay Inequality
CLGI	Chrominance-Luminance Gain Inequality
CMTS	Cable Modem Terminal System
CPE	Customer Premise Equipment
CVBS	Composite Video Broadcast Signal Color Video Blanking and Sync
	Composite Video, Blanking, Synchronization
	Composite Video Bar Signal
CW	Continuous Wave
DAVIC	Digital Audio Video Council
DCT	Discrete Cosine Transform
DFT	Discrete Fourier Transform
DG	Differential Gain
DHCP	Dynamic Host Configuration Protocol
DIT	Discontinuity Information Table
	·

DOM	Depth of Modulation
DNS	Domain Name System
DOCSIS	Data-Over-Cable Service Interface Specifications
DP	Differential Phase
DTS	Decoding Time Stamp
DVB	Digital Video Broadcasting
DVB-C	Digital Video Broadcasting-Cable
EAP	Extensible Authentication Protocol
EBU	European Broadcasting Union
ECM	Entitlement Control Message Electronic Industries Association
EIA	
EIT	Event Information Table
EMM	Entitlement Management Message
eMTA	Embedded multimedia terminal adapter
EPG	Electronic Program Guide
ES	Elementary Stream
ETSI	European Telecommunications Standards Institute
ETT	Extended Text Table
EVM	Error Vector Magnitude
EVS	Error Vector Spectrum
ES	Errored second
FCC	Federal Communications Commission
FDD	Frequency division duplex
FEC	Forward Error Correction
FFT	Fast Fourier Transform
FIP	Fiber Inspection Probe
FM	Frequency Modulation
FSK	Frequency-Shift Keying
FTP	File Transfer Protocol
GCR	Ghost Cancellation Reference
GOP	Group of Pictures
GPS	Global Positioning System
HD	
HFC	High Definition (video)
	Hybrid Fiber-Coaxial
ICP	Intra Coded Picture
ICR	In Channel Frequency Response
IEC	International Electrotechnical Commission
IEEE	Institute of Electrical & Electronics Engineers
IMD	Intermodulation Distortion
IP	Internet Protocol
IRD	Integrated Receiver Decoder
ISO	International Organization for Standardization
ITU	International Telecommunications Union
JCTEA	Japan Cable Television Engineering Association
LAN	Local Area Network
LSB	Least Significant Bit
LTE	Long term evolution
MAC	Media Access Control layer
MER	Modulation Error Ratio
MGT	Master Guide Table
MPE	Multi-Protocol Encapsulation
MPEG	Moving Pictures Expert Group
MSB	Most Significant Bit
MSD	Minimum Signal Duration
NCTA	National Cable Television Association
NEG	
	Negative peak
NIT	Network Information Table
NTSC	National Television Standards Committee
NVOD	Near Video On Demand
OFDM	Orthogonal frequency division multiplexing
OFDMA	Orthogonal frequency division multiple access
ОРМ	Optical Power Meter
PAL	Phase Alternate Line
PAT	Program Association Table

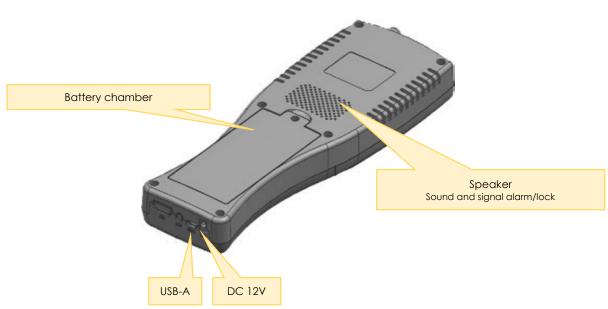
PCP	Predictive Coded Picture
PCR	Program Clock Reference
PDCCH	Physical downlink control channel
PES	Packetized Elementary Stream
PID	Packet Identifier
PMT	Program Map Table
POS	Positive Peak
POI	Probability Of Intercept
PING	Packet Internet Groper
PPPoE	Point to Point Protocol over Ethernet
PSI	Program Specific Information
PSIP	Program and System Information Protocol
PSK	Phase Shift Key
PTS	Presentation Time Stamp
QAM	
	Quadrature Amplitude Modulation
QPSK	Quadrature phase shift keying
RMS	Root Mean Square
RBW	Resolution Band Width
RRT	Ratings Text Table
RSSI	Received signal strength indicator
RST	Running Status Table
RF	Radio Frequency
SAM	Sample detector
SES	Severely errored second
SCDMA	Synchronous Code Division Multiple Access
SC-FDMA	Single carrier frequency division multiple access
SCTE	Society of Cable Telecommunication Engineers
SD	Standard Definition (video)
SDT	Service Description Table
SES	Severely errored second
SECAM	Sequential Color and Memory Sequential Couleur avec Memoire
SI	Service Information
SIT	Selection Information Table
SMPTE	Society of Motion Picture and Television Engineers
SNR	Signal-to-Noise Ratio
SSID	Service Set Identifier
ST	Stuffing Table
STB	Set Top Box
STC	System Time Clock
STD	System Target Decoder
STT	System Time Table
TDMA	Time Division Multiple Access
TDD	Time division duplex
TDT	Time and Date Table
TFTP	Trivial File Transfer Protocol
TKIP	Temporal Key Integrity Protocol
TOD	Time Of Day
TOT	Time Offset Table
TS	Transport Stream
TSDT	Transport Stream Description Table
TVCT	Terrestrial Virtual Channel Table
UCD	Upstream Channel Descriptor
UE	User equipment
UTC	Coordinated Universal Time
VBW	Video Band Width
VCT	Virtual Channel Table
VFL	Visual Fault Locator
V/A	Video to Audio carrier level ratio
VITS	Vertical Interval Test Signal
VolP	Voice over Internet Protocol
VSB W:E:	Vestigial Sideband Modulation
WiFi	Wireless Fidelity
WEP	Wired Equivalent Privacy
WPA-PSK	Wi-Fi Protected Access -Pre-shared key

2. WALKTHROUGH

2.1 IDENTIFY COMPONENTS

RF F connector for signal input 3.95", 480 x 320, 16-bit color LCD with bright backlight capacitive touch panel 55.68 x 83.52mm Power On/Off Navigation keys & OK button

Back Panel



2.2 NAVIGATING FUNCTIONS

Several methods are used to navigate the ST-5810 functions, including context sensitive Home button and alphanumerical soft keypad as shown below. 2 3 × Backspace 4 5 6 Delete Numerical soft keypad 1 8 9 Collapse soft keypad 0 Enter Start 68 MHz Amplitude Center 93 MHz Marker Parameter description 118 MHz Stop Trace Function/Command button 50 MHz Span Next Editable field Return to Home -70 Measurement display area -80

> American J83B 93.000MHz ∇ ₹ Installation report N34.0 Longitude W118.1 Latitude Address Los Angeles Addition Spectrum Curve Unit(dBm) -60 -65 -70

93.0MHz

Alphabetical soft keypad

Toggle to numerical soft keypad

Edit button

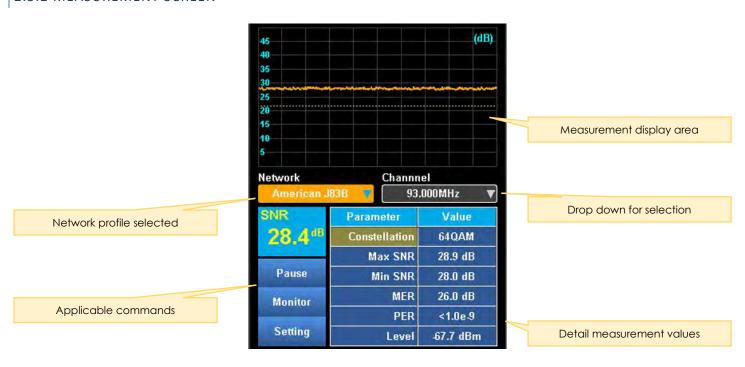
Drop down selection

2.3 DISPLAY SCREEN

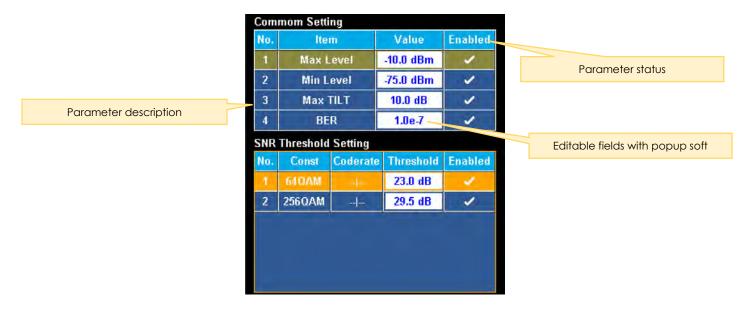
ST-5810 equips with 3.95" high-resolution LCD display and capacitive touch panel to enrich excellent user experience. Its smart-phone UI style makes the operation friendly and intuitive without learning curve.

2.3.1 HOME TV (modulation) standard **J83.B** ST-5810 Title bar Battery (charging) status Measurment Constellation Spectrum SNR Time Multi-Channel **SNR Monitor** Flatness (Tilt) Functional icons Limit Report List Configuration System Setup Editor

2.3.2 MEASUREMENT SCREEN



2.3.3 CONFIGURATION SCREEN



2.4 BATTERY CHARGING

The ST-5810 has built-in 7.4V/2000mAh Li-Ion battery installed. When fully charged, it can be used for up to 8 hours. When the battery capacity drops below 10%, the battery symbol shows red at the top of the display screen. If the charge drops below 6.4V, the ST-5810 shuts off automatically to protect the battery. The ST-5810 cannot be turned on again until it's recharged.

To charge the ST-5810 battery, connect the battery charger to the charge socket on the bottom of ST-5810 (see chapter 2, section 2.: Identify Components) and plug the charger into an AC outlet. The battery must be charged with the SatLink charge cube provided with the ST-5810. Using other charge cube may damage the battery.

A full charge will be achieved in less than three hours. The charging status may be observed by tapping the Power button or turn the unit on while the charger is connected. The charging progress will be seen with a charging bar and an approximate percentage of charge. The ST-5810 can be operated while the batter

2.5 PACKAGE

The ST-5810 comes with the followings:

- ST-5810 Universal Signal Level Meter with protective rubber bumper
- 7.4V/2000mAh Li-Ion battery (installed)
- AC to DC power adapter and battery charger 100-240VAC 50/60Hz
- USB-C to USB-A data cable
- Operation manual

3. OVERVIEW

ST-5810 supports digital TV analysis and measurement of all broadcast TV standards – DVB-S/S2, DVB-T/T2, ISDB-T/C/S, DVB-C/C2, J.83A/B, and ATSC 1.0/3.0 over Satellite TV, Terrestrial TV, Cable TV and Over-the-Air Broadcasting TV in full frequency range. **ATSC 1.0/3.0 features are only available on ST-5810.**

Before using the tester, dedicated digital TV standard needs to be selected by dropping down the selection box form the top of the display screen as shown below. Depending on the regional requirement, your tester may not be configured to list all digital TV standards for selection. Contact your local sales channel for optional standards to be enabled in case required settings are missing.



3.1 KEY FFEATURES

Level Measurement

When tuned to a single channel, the ST-5810 displays bar graphs for the video and audio carriers or power of a digital channel. It also shows numeric readouts of the carrier amplitudes and V/A difference or digital power.

QAM Measurement

The ST-5810 is capable of measuring the channel power of QAM, QPSK, and COFDM signals. This function also enables the measurement of pre- and post-BER and MER for QAM modulated signals. The QAM measurement mode also features a single channel spectrum display and an optional Constellation diagram is available to enable users to find errors more quickly.

BER Measurement

The BER Measurement function displays the ratio of corrupted bits to total bits in the QAM signal. The analyzer dwells on the selected channel, counting good bits and watching for individual corrupted bits. The BER graph shows errored bits as vertical lines that expand horizontally across the display with advancing time.

Tilt Measurement

The Tilt Measurement function displays a graph showing the amplitudes of up to twelve user-selected video carriers. This display also shows the calculated difference in amplitude (tilt) between the highest and lowest channels in the user-selected group. The ST-5810 can also display a numeric list that shows the amplitudes of the carriers in the group.

Multi-Channel Scan

The Channel Scan Measurement function displays the full span of video and audio carriers in the selected user channel plan. This mode is useful to make a quick check of your system's overall flatness and amplitude.

Amplitude limits can be imposed on the display and the frequency marker can be used to isolate any suspect channel that appears in the display.

Spectrum Analysis

The ST-5810 can also provide a spectral display of the selected channel including intermodulation products or other undesired signals that may be present.

For a digital channel, this measurement shows the actual shape of the modulation "haystack" to determine if there are any problems with the digital transmission system. This feature provides you with a powerful tool for checking in-channel flatness or mismatches that might affect digital transmission quality.

Limit Measurement

The ST-5810 can perform a complete test of all analog channels in the selected user channel plan to specified limits. All channels are listed with Pass or Fail results, and the user may select any channel to review its individual test results. In addition, results for the entire channel plan, such as Maximum Δ Video and Maximum Δ Adjacent Channel, are seen on the test-result display.

SNR Measurement

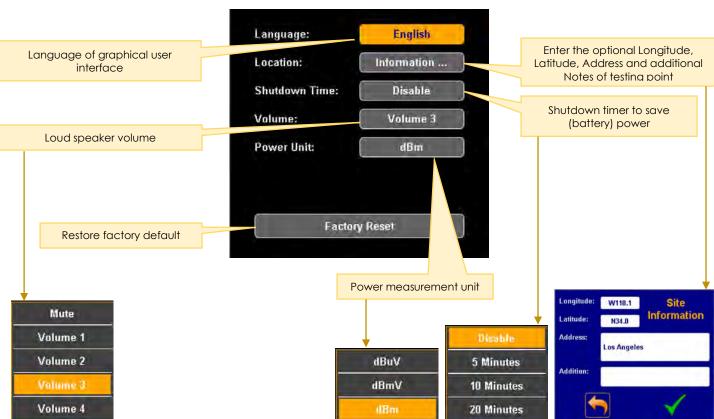
The ST-5810 can perform measurement of the Signal-to-Noise Ratio (or SNR) of Analog (NTSC, PAL) non-scrambled channels.

Measurement Report Saving and Viewing

Power Level, Tilt, Spectrum, Channel Scan, Limit measurements can be saved and transferred through the USB-C to local computer. The ST-5810 has the capability to store the amplitudes of all video and audio carriers. These data records can be captured in memory and later recalled or uploaded.

3.2 SYSTEM SETUP





3.3 ABOUT

The About command will show firmware version and the serial number of the instrument.





4. MEASUREMENT

Different measurement functions can be available for different TV standards. Following sections cover most of the general measurement functions. Special notes are added in case the measurement function described doesn't apply to specific TV standard.

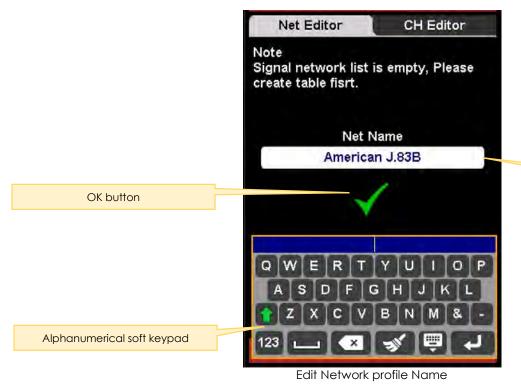
4.1 CHANNEL PLAN

TV channel lineup can be discovered or composed and saved on the unit for easily traversing different channels in different measurement modes without entering channel frequency. If channel number and channel frequency are known to the user, channel plan can be composed by using Channel Editor function described below. Otherwise, Channel Discovery function can automatically discover available TV channels from the input signal.

4.1.1 NETWORK (PROFILE) EDITOR

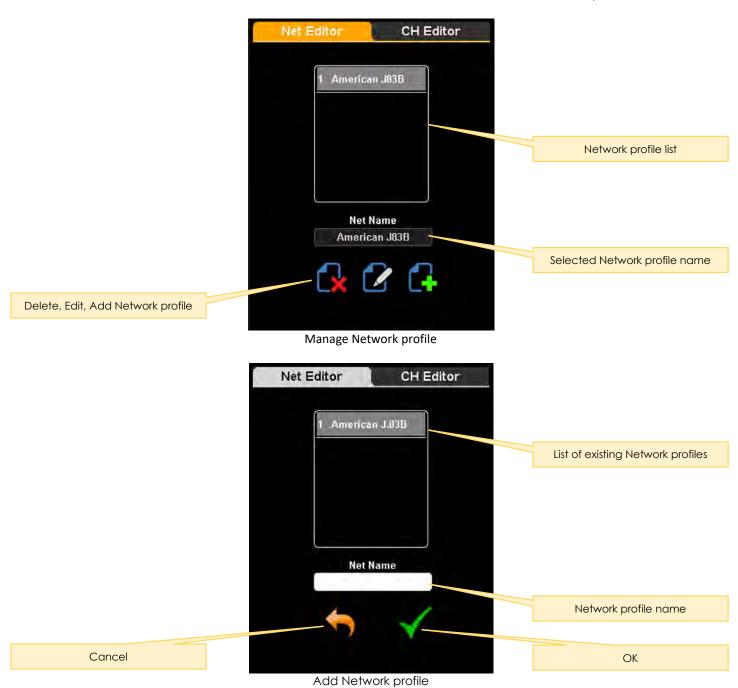
All information of channel lineup is grouped and saved under Network (profile). Network profile can be selected and loaded before the measurement gets started. Multiple Network profiles can be saved with different channel lineup information, but only one Network profile can be selected at once for measurement purpose. Depending on the TV signal type enabled, a default Network profile might be available for selection. If default Network profile is unavailable, it's easy to create one by using the Add button.





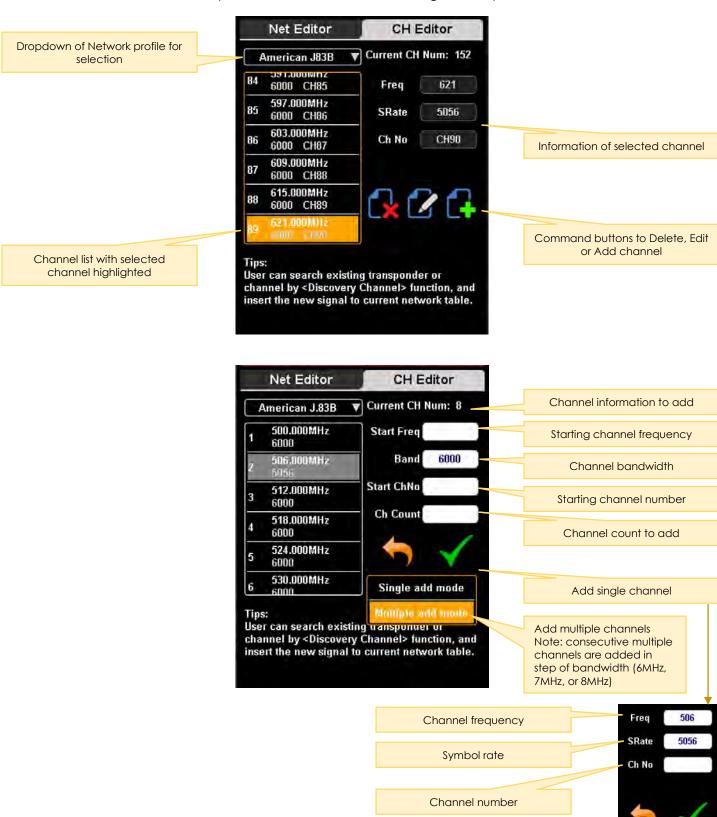
Network profile name

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4.1.2 CHANNEL PLAN EDITOR

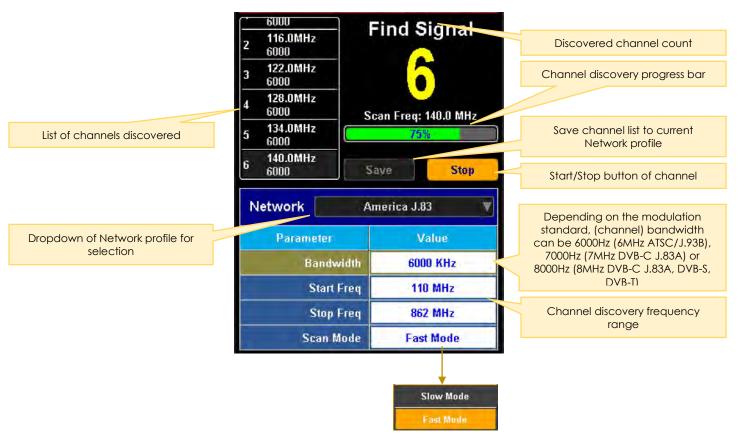
Channel information can be manually edited from or added to the existing Network profile.



4.2 CHANNEL DISCOVERY

TV channel lineup can be discovered and saved by ST-5810 for easily traversing different channels in different measurement modes without entering channel frequency. Every existing analog and digital channel can be detected in real time to determine the overall frequency response of the signal. To discover channels available on the RF signal received, enter following parameters before hitting Start button:







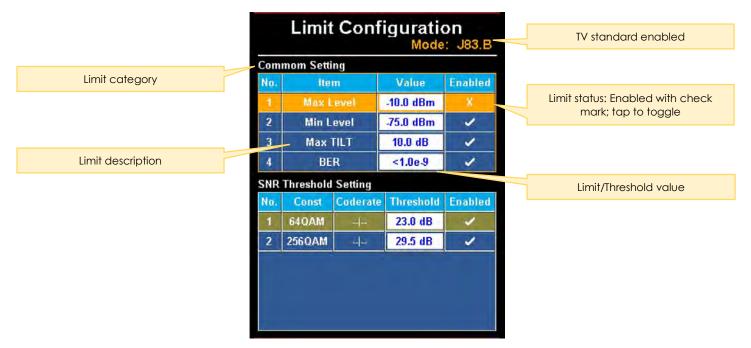
A message box will confirm the number of new channels discovered and saved to

the selected Network profile.

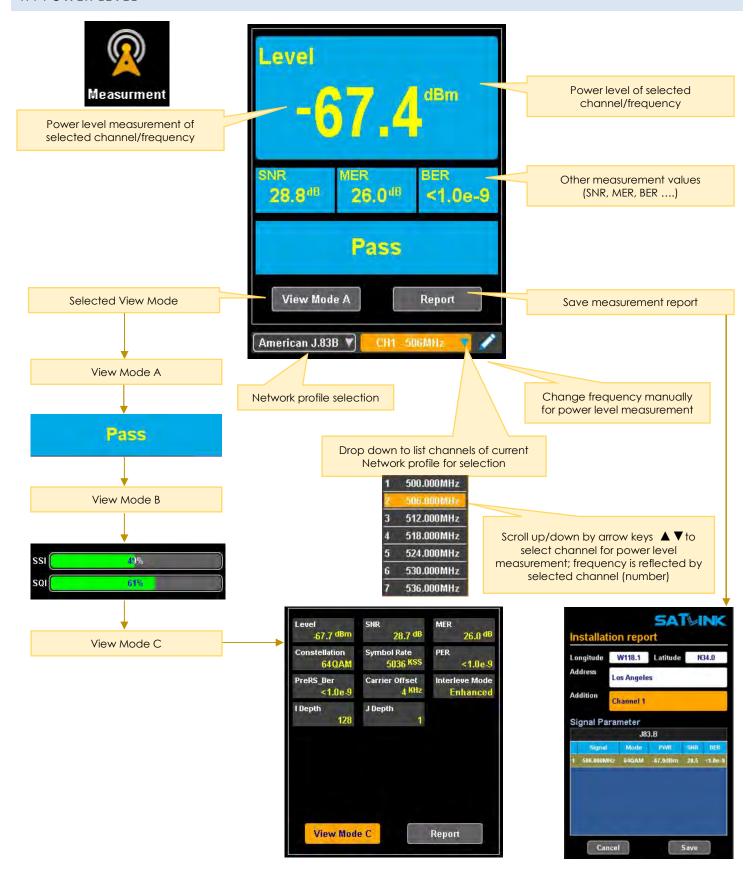
4.3 LIMIT CONFIGURATION

Limit is the threshold of measurement values to be justified for pass and fail condition. Limit configuration allows user to enable, disable and change specific threshold values for measurement condition justification. A Pass or Fail status is displayed during real time or static measurement according to limit settings.



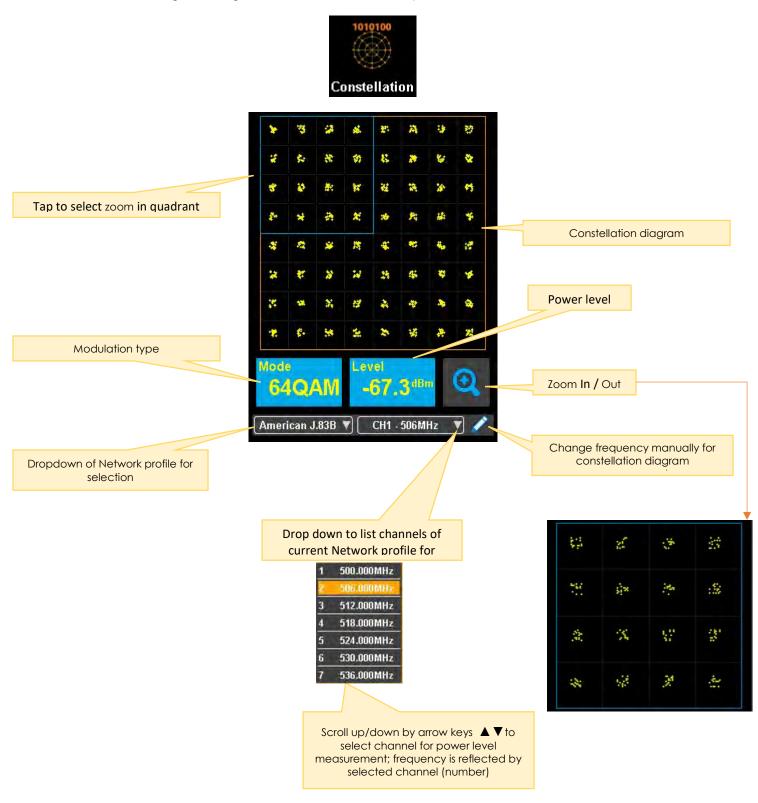


4.4 POWER LEVEL



4.5 CONSTELLATION

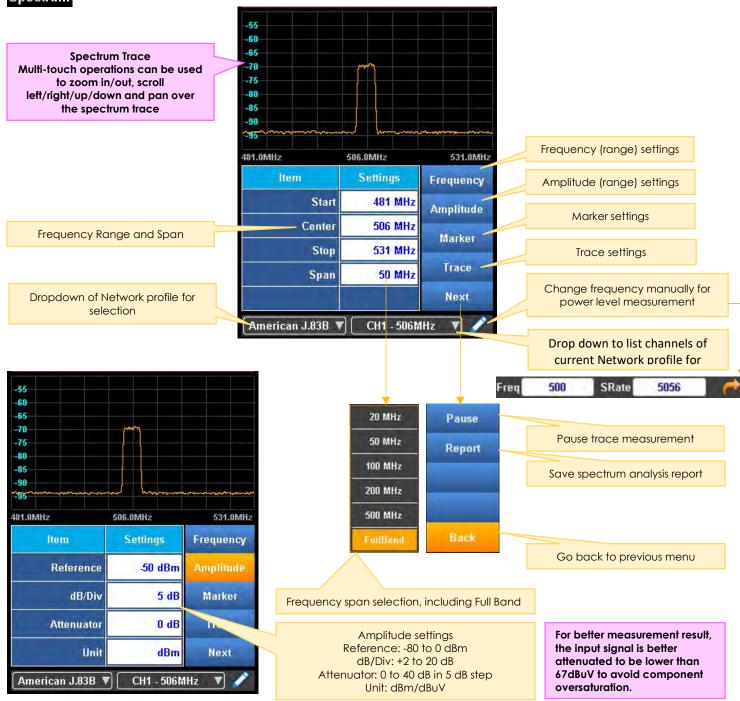
Quadrature Amplitude Modulation, QAM is a form of modulation that is a combination of phase modulation and amplitude modulation. The QAM scheme represents bits as points in a quadrant grid know as a constellation diagram. Constellation diagrams are used to graphically represent the quality and distortion of a digital signal. In practice, there is always a combination of modulation errors that may be difficult to separate and identify, as such, it is recommended to evaluate the measured constellation diagrams using mathematical and statistically methods.



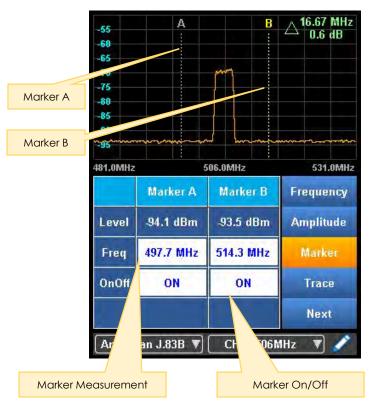
4.6 SPECTRUM ANALYSIS

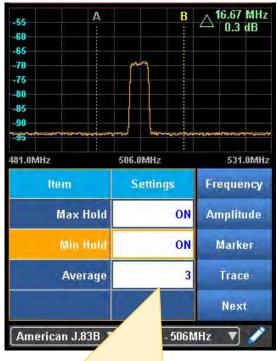
A spectrum analysis measures the magnitude of an input signal versus frequency within the full frequency range of the instrument. The primary use is to measure the power of the spectrum of known and unknown signals/channels. In addition to display the frequency spectrum of the target channels by utilizing the strong point of wide span, a real-time spectrum analysis can help with most modern RF measurement challenges, like: discovery of rare, short deration events; seeing weak signals masked by stronger ones; observing signals masked by noise, finding and analyzing transient and dynamic signals; capturing burst transmissions, glitches, switching transients...etc.



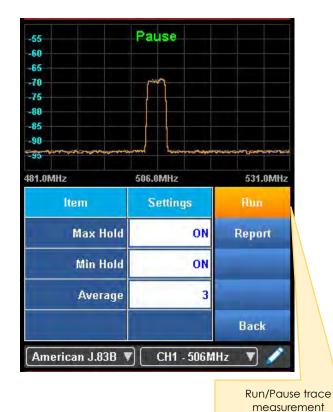


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Max Hold, Min Hold and Average (1 to 20) settings Note: Average 1 means real time spectrum. Greater the average, better the filtering effect for glitches or burst noise.

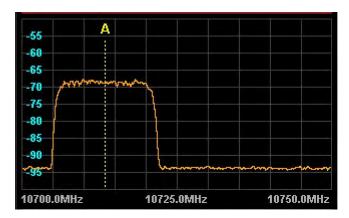




4.6.1 HOW TO IDENTIFY CHANNEL FREQUENCY FROM SPECTRUM TRACE

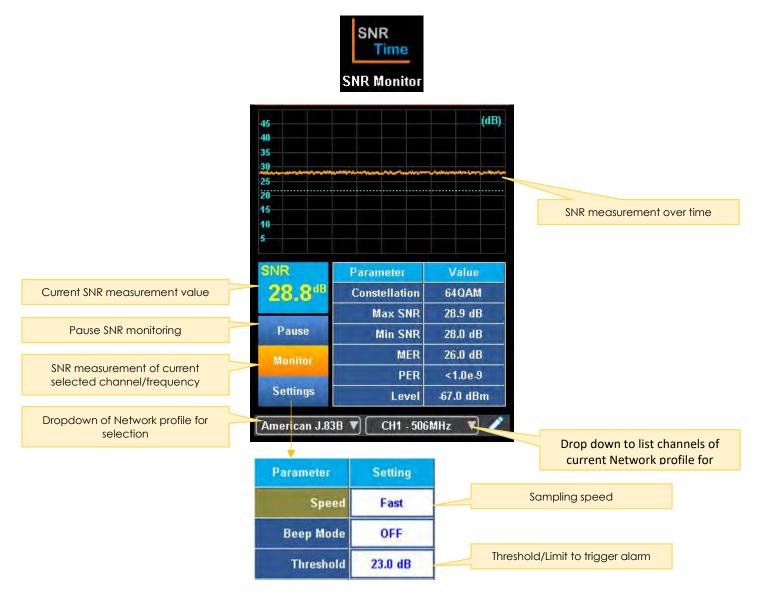
The center frequency of TV channel can also be identified by following steps below

- Identify the spike of TV channel from the spectrum trace
- Zoom in to the area and set the frequency span to be 50MHz
- Enable a Marker (either A or B) and move the marker to the center of the spike
- Read the frequency of marker position as the center frequency of specific TV channel



4.7 SIGNAL-OVER-NOISE RATIO (SNR) MONITORING

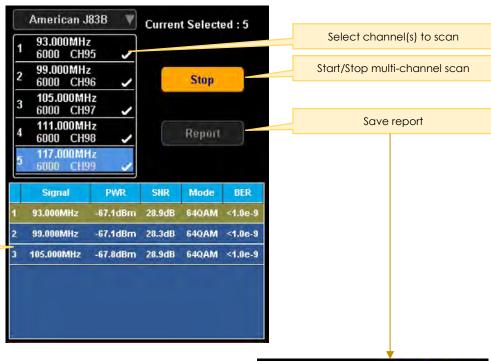
Signal over Noise Ratio monitoring records the history of SNR over time. SNR is defined as the ratio of signal power to the noise power, often expressed in decibels, to compare the level of a desired signal to the level of background noise. A ratio higher than 1:1 (greater than 0 dB) indicates more signal than noise.



4.8 MULTI-CHANNEL SCAN

Multi-channel scan performs fast scan on selected channels/frequencies to measure power level, SNR, QAM, MER and BER. Measurement values are summarized in tabular format.



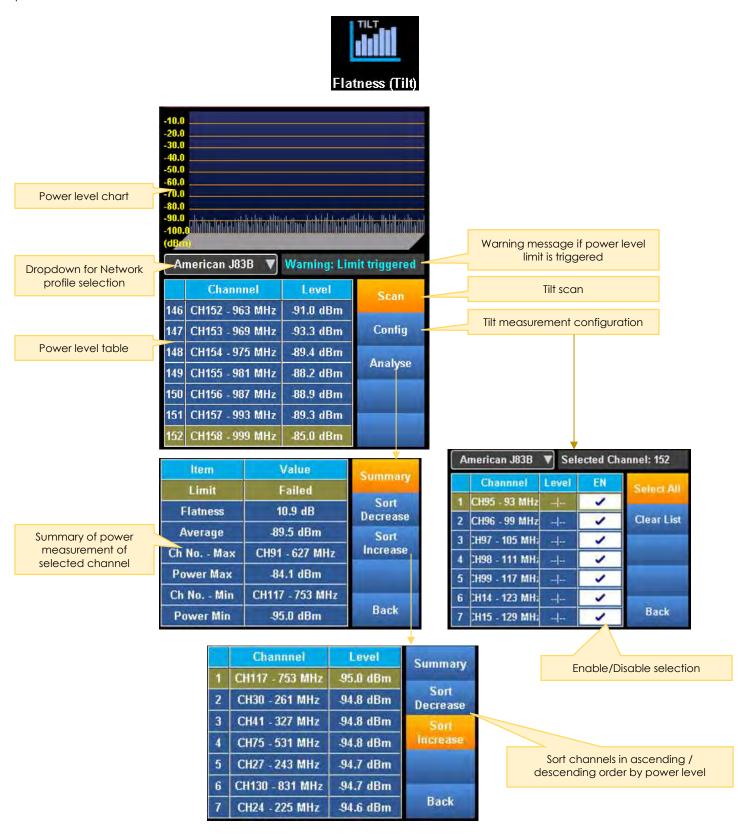


Multi-channel measurement values



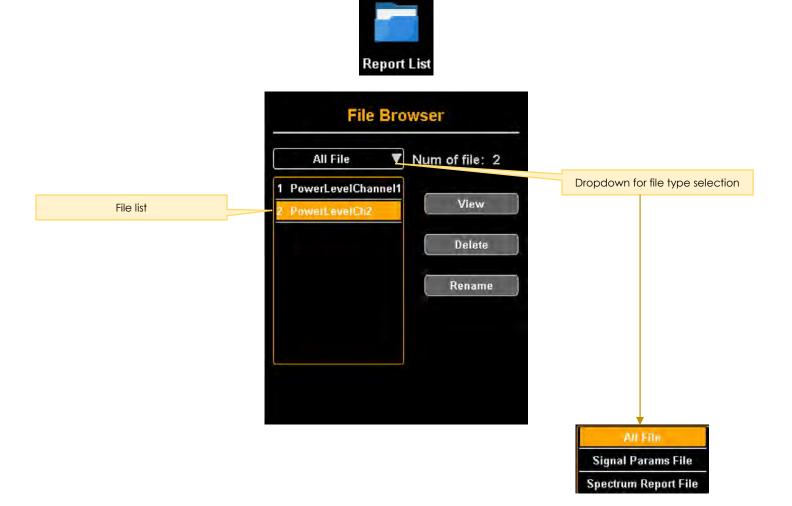
4.9 TILT

The Tilt measurement helps to quickly measure the flatness of a TV system and the gain of the splitters / taps by showing the power level measurement of all channels in bar chart and tabular formats.



4.10 REPORT LIST

The Report List browses the file system stored on the instrument. Measurement report file can be viewed, deleted or renamed.



5 DVB-S/S2 SPECIFIC

There are additional functions available for DVB-S/S2 testing

- Motor Test
- Angle Calculation

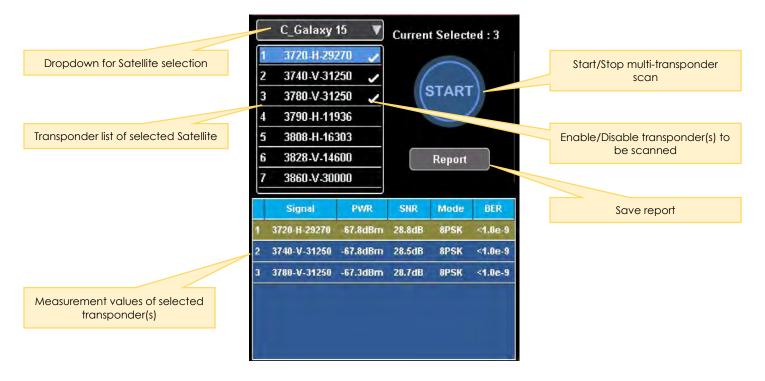
Meanwhile, most DVB-S/S2 configuration and measurement apply to satellite (profile) with transponders (TP) list compared to network (profile) with TV channel plans of other DVB standards.

5.1 MEASUREMENT



5.2 MULTI-TRANSPONDER SCAN

Multiple transponders of selected satellite can be scanned for power level, SNR, modulation type and BER.

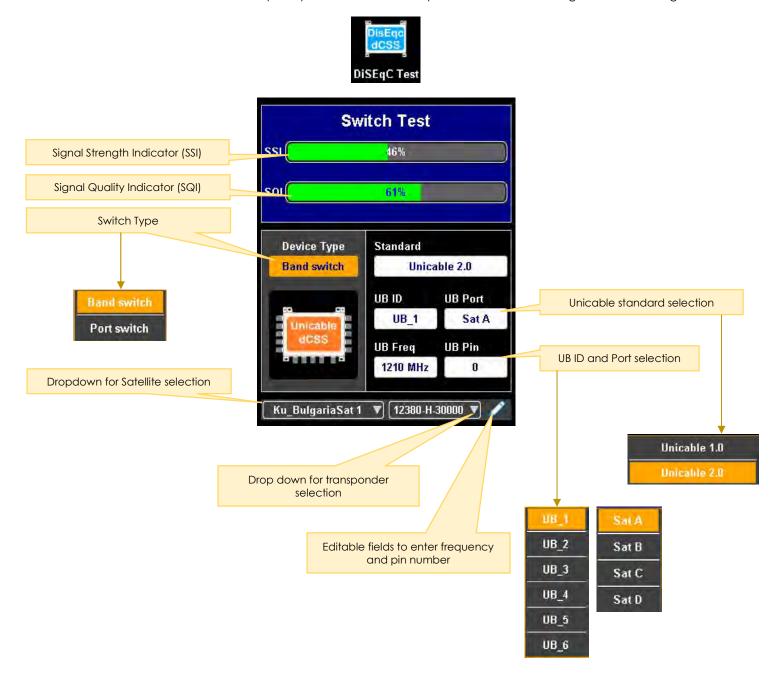


5.3 DISEQC SWITCH TEST

DiSEqC (Digital Satellite Equipment Control), is a special communication protocol for use between a satellite receiver and a device such as a multi-dish switch or a small dish antenna rotor.

Single-cable distribution (Unicable) is a satellite TV technology that enables the delivery of broadcast programming to multiple users over a single coaxial cable, and eliminates the numerous cables required to support consumer electronics devices.

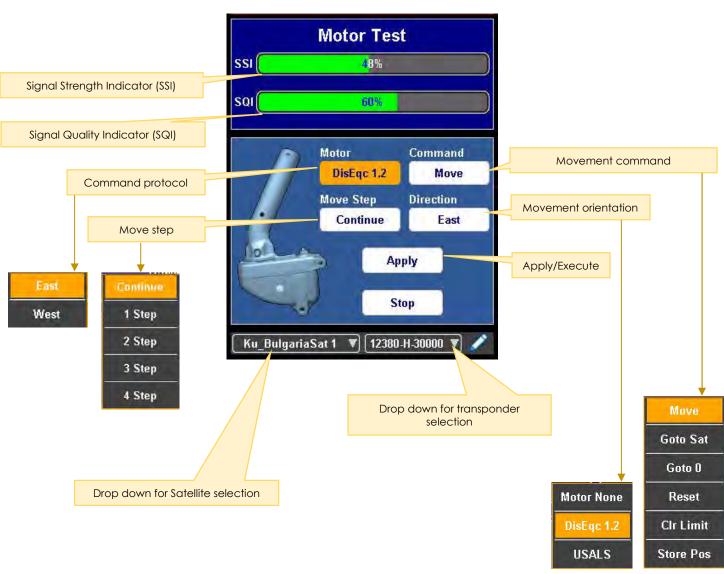
A digital channel-stacking switch (dCSS) IC is a multiple-input multiple-output device. It typically has N 1.2 GHz inputs that can be cascaded to additional chips as required (to expand output capacity). These inputs are fed into a large N-pole M-Throw switch that outputs to M mixers. Each mixer path then translates only the user requested transponder to a predetermined fixed frequency within the 950-2150 MHz band. This fixed frequency is unique for each tuner on the single cable output. Each tuner in the STB always stays at this fixed frequency while the dCSS IC translates the user requested content down the cable to this exact frequency. This architecture requires no hardware change to the STB design.



5.4 ROTOR CONTROL

DiSEqC (Digital Satellite Equipment Control) commands can be issued to control the antenna rotor to switch between more popular satellites. Universal Satellites Automatic Location System (USALS) protocol can also be selected to issue commands to control the rotor. DiSEqC 1.3 refers to a receiver which uses USALS in conjunction with the DiSEqC 1.2 protocol.

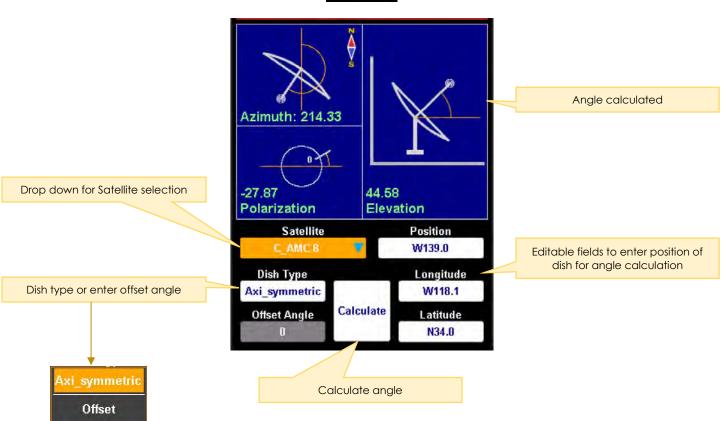




5.5 ANGLE CALCULATION

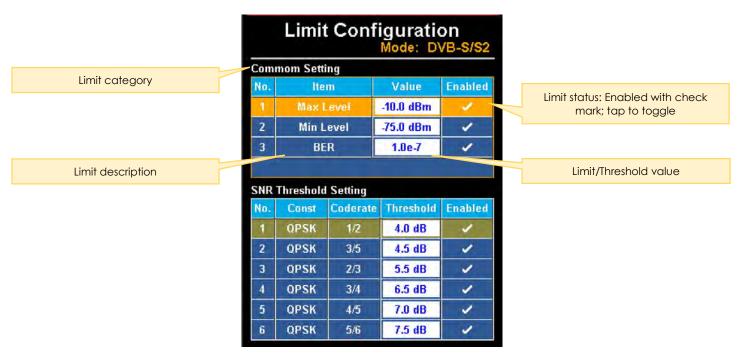
The angle of satellite dish can be calculated to point to selected satellite.





5.6 LIMIT CONFIGURATION

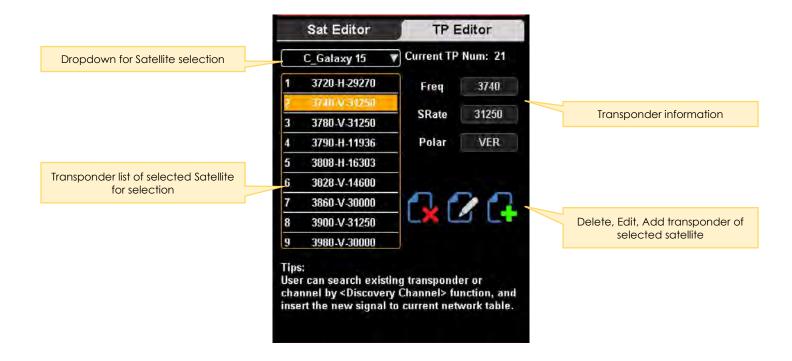
Limit is the threshold of measurement values to be justified for pass and fail condition. Limit configuration allows user to enable, disable and change specific threshold values for measurement condition justification. A Pass or Fail status is displayed during real time or static measurement according to limit settings.



5.7 SATELLITE AND TRANSPONDER EDITOR

Satellite list for selection





6. REFERENCE

6.1 CUSTOMER SERVICE

General Satlink Customer Service offered by StarLink is available from 8:00 AM to 5:00 PM Pacific Standard Time (California, USA).

Customer Service performs the following functions:

- Answers customer questions over the phone on such topics as product operation and repair.
- Facilitates prompt repair of malfunctioning test sets.
- Provides information about product upgrades.

A Return Merchandise Authorization (RMA) Number is required before any product may be shipped to StarLink facility in USA for repair. Out-of-warranty repairs require both an RMA and a Purchase Order before the unit is returned. All repairs are warranted for 90 days.

Contact Customer Service at:

StarLink LLC 1030 E El Camino Real, #158 Sunnyvale, CA 94087 U.S.A.

Tel: +1 408.931.0958

Web: http://www.starlink7.com E-mail: support@starlink7.com

6.2 TESTING AND CALIBRATION STATEMENT

Satlink certifies that this product was manufactured, tested, and verified according to the applicable Satlink manufacturing and test procedure(s). These formal procedures are designed to assure that the product meets its required specifications. This product has no user-adjustable settings. During normal usage, periodic calibration is not a requirement. However, if the product fails during the self-verification test, during power up, the product can be returned to the manufacturer for evaluation and repair.

6.3 EXPRESS LIMITED WARRANTY

A. Hardware Coverage. COMPANY warrants hardware products against defects in materials and workmanship. During the warranty period COMPANY will, at its sole option, either (i) refund of CUSTOMER'S purchase price without interest, (ii) repair said products, or (iii) replace hardware products which prove to be defective; provided, however, that such products which COMPANY elects to replace must be returned to COMPANY by CUSTOMER, along with acceptable evidence of purchase, within twenty (20) days of request by COMPANY, freight prepaid. B. Software and Firmware Coverage. COMPANY warrants software media and firmware materials against defects in materials and workmanship. During the warranty period COMPANY will, at its sole option, either (i) refund of CUSTOMER'S purchase price without interest, (ii) repair said products, or (iii) replace software or firmware products which prove to be defective; provided, however, that such products which COMPANY elects to replace must be returned to COMPANY by CUSTOMER, along with acceptable evidence of purchase, within twenty (20) days of request by COMPANY, freight prepaid. In addition, during the warranty period, COMPANY will provide, without charge to CUSTOMER, all fixes, patches, new releases and updates which COMPANY issues during the warranty period. COMPANY does not warrant or represent that all software defects will be corrected. In any case where COMPANY has licensed a software product "AS IS," COMPANY'S obligation will be limited to replacing an inaccurate copy of the original material.

C. The warranty period for Hardware, Software and Firmware will be One (1) Year from date of shipment to CUSTOMER. The COMPANY may also sell warranty extensions or provide a warranty term of three years with the original sale, which provide a longer coverage period for the test set chassis, software and firmware, in which case the terms of the express limited warranty will apply to say specified warranty term.

D. Only for CUSTOMER. COMPANY makes this warranty only for the benefit of CUSTOMER and not for the benefit of any subsequent purchaser or licensee of any merchandise.

E. LIMITATION ON WARRANTY. THIS CONSTITUTES THE SOLE AND EXCLUSIVE WARRANTY MADE BY COMPANY WITH RESPECT TO HARDWARE, SOFTWARE AND FIRMWARE. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED. COMPANY SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. COMPANY'S LIABILITY UNDER THIS AGREEMENT WITH RESPECT TO A PRODUCT, INCLUDING COMPANY'S LIABILITY FOR FAILURE AFTER REPEATED EFFORTS TO INSTALL EQUIPMENT IN GOOD WORKING ORDER OR TO REPAIR OR REPLACE EQUIPMENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OR LICENSE FEE FOR THAT PRODUCT, NOR SHALL COMPANY IN ANY EVENT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES OF ANY KIND OR NATURE WHATSOEVER, ARISING FROM OR RELATED TO THE SALE OF THE MERCHANDISE HEREUNDER, INCLUDING BUT NOT LIMITED TO DAMAGES ARISING FROM OR RELATED TO LOSS OF BUSINESS, LOSS OF PROFIT, LOSS OF GOODWILL, INJURY TO REPUTATION, OVERHEAD, DOWNTIME, REPAIR OR REPLACEMENT, OR CHARGE-BACKS OR OTHER DEBITS FROM CUSTOMER OR ANY CUSTOMER OF CUSTOMER.

F. No Guaranty, Non-application of Warranty. COMPANY does not guaranty or warrant that the operation of hardware, software, or firmware will be uninterrupted or error-free. Further, the warranty shall not apply to defects resulting from:

- (1) Improper or inadequate maintenance by CUSTOMER;
- (2) CUSTOMER-supplied software or interfacing;
- (3) Unauthorized modification or misuse.

6.4 SAFTY INSTRUCTIONS

Basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and personal injury, including the following:

- (1) Do not use this product near water for example, near a bathtub, kitchen sink, laundry tub, orswimming pool, or in a wet basement; only clean with dry cloth.
- (2) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus including amplifiers that produce heat.
- Do not remove the cover of the Channel Filter, cover the modulator with thick or heavy objects.
- (4) Use only the power cord indicated in this manual if applicable.

6.5 COAX CABLE

If applicable, the coaxial cable screen shield needs to be connected to the Earth at the building entrance per ANSI/NFPA70, the National Electrical Code (NEC), in particular Section 820.93, "Grounding of Outer Conductive Shield of a Coaxial Cable," or in accordance with local regulation.

6.6 FCC CLASS B EQUIPMENT

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by implementing one or more of the following measures:

- · Reorient or relocate the device
- Increase the separation between the device and receiver
- Connect the device to an outlet on a circuit different from that to which the receiver is connected (applicable only to power line products)
- Consult the dealer or an experience radio or television technician for help.

6.7 DECLARATION OF CONFORMITY FOR PRODUCTS MARKED WITH THE FCC LOGO – USA ONLY

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by implementing one or more of the following measures:

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- Connect the device to an outlet on a circuit different from that to which the receiver is connected (applicable only to power line products)
- Consult the dealer or an experience radio or television technician for help.

6.8 DECLARATION OF CE CONFORMITY FOR EU

Manufacturer: SatLink Electronics Co., Ltd.

No. 26, Zishan Road, Jiangnan High-Tech Park, Licheng District Quanzhou, Fujian Province, China Objects: ST-5810, ST-5610

This declaration of conformity is issued under the sole responsibility of the manufacturer for products of Digital TV Signal Level Meter that support multi-channel DVB-T, ISDB-T, DVB-C (J.83B/A/C), and ATSC standards.

The object(s) of the declaration described above are in conformity with the relevant Community harmonization legislation:

- Low Voltage Directive (2014/35/EU)
- Electromagnetic Compatibility Directive (2014/30/EU)
- Radio Equipment Directive (2014/53/EU) And their amendments.

References to the relevant harmonised standards, including the date of the standard, used in relation to which the conformity is declared:

- ETSI EN 301 48901 v2.2.3: 2019-11
- ESTI EN 301 489-53 v1.1.1: 2019-04 ESTI EN 303 372-2 v1.1.1: 2016-04
- EN IEC 62368-1:2020+A11:2020

Where applicable, the Most Technology Service Co., Ltd. performed above specification conformity test and issued certificate # MOSTCT20040749 in accordance with local regulation.



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